

Held SENKO's Skills Competition Championship 2015

SENKO Co., Ltd. held "SENKO's Skills Competition Championship 2015" on September 19 and 20, 2015 at "Crefeel Koto", a road safety training facility (Higashi-Omi, Shiga) in the SENKO group attended by 114 participants from Japan, U.S.A, China and Thailand.

The competition consists of three divisions: "Driver division", "Operator (forklift) division" and "Customer Service (response to phone calls) division". The "Driver division" is divided into "4-ton section", "11-ton section" and "Trailer section" in which a total of 48 participants took part. They participated in inspection competition to test the skills to conduct routine inspection on "SENKO's own way", general driving competition on a course that represents the city streets, and driving competition to complete assigned tasks including back slalom, reverse on an S-shaped curve and garage parking that require high-level driving skills.

The "Operator division" had a total of 38 participants in "Reach section" and "Counterbalance section", and like the Driver division, had inspection competition to test the skills to conduct inspection on "SENKO's own way" and driving competition on a course with an octopus pot-like area that requires accurate lift operation in a narrow space.

On the other hand, 28 participants took part in the "Customer Service division". They competed with each other in responding to inquiries from customers from the perspective of accuracy, simplicity and hospitality with a view to "win the confidence of and move customers by empathizing with customers and providing higher-level and thoughtful services".

This year is the eighth time for the competition, having increased number of women participants including eight participants in the Driver division and the Operator division while also had participants from U.S.A for the first time as well as Chinese and Thailand participants who participated for the first time last year. The "Customer Service division" had the first participant from China, which shows that an increasing number of foreign participants took part in the competition.



Driver division: Thai team supporter



Operator division: Outstanding women participants



Customer Service division: Participant from China

[Results of SENKO's Skills Competition Championship 2015]

<Driver division>

	4-ton section	11-ton section	Trailer section
No. of participants	18	18	12
First prize	Fukuoka Senko Yoshitaka Sugi	Hiroshima Branch Matsumi Yano	Nobeoka Branch Fuminobu Yayama
Second prize	Sapporo Senko Yasuhiro Hamana	Keiji Main Branch Yasuji Tabata	Chiba Branch Isao Kabe
Third prize	Saitama Main Branch Kazuma Nagai	Minamikyushu Senko Syota Nakamura	Nobeoka Branch Hideki Seino

<Operator division>

	Reach section	Counterbalance section
No. of participants	19	19
First prize	Tokyo Main Branch Yuki Matsuda	Minamikyushu Senko Seiya Sato
Second prize	Noda Senko Logiservice Hiromasa Kanetaka	Mie Branch Yuki Nakamura
Third prize	Saitama Main Branch Yumiko Kitano	Nobeoka Branch Shinya Kuroki

<Customer Service division>

	Customer Service division
No. of participants	28
First prize	Kitakanto Main Branch Nozomi Terashima
Second prize	Saitama Main Branch Yuka Oie
Third prize	Human Resources Dept. Yuka Terai

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